# Request for Service/ Referral Pathway

Request for Service/Referrals can be made by any professional where there are concerns about a child or additional support services are required. For Early Help advice contact local Children First Hub. If uncertain contact the MASH on 0345 8 503 503 for further advice.

Is the child (ren) at risk of significant harm or is there a statutory duty to provide a service?

All requests for services/referrals referred to the MASH that do not meet the above threshold must have a completed EHA to be referred to the Children's First Hub

### Yes

Refer to CSC through the MASH using the MARF (or ring the Police/MASH if in immediate danger) and follow up in writing within 24 hours. The MASH will contact you to discuss further actions/decision and whether the case will be allocated to a social worker.

Threshold for CSC not met
All completed referrals received will be
recorded on the electronic system. If
the threshold is not met for CSC
intervention then appropriate
advice/information or signposting will
be discussed.

## No

Do you think the child (ren)/family would benefit from additional support/services? If no signpost back to Universal Support.

### Yes

Have you discussed a referral being made with the parents/carers, or the need to share information with another agency in order to access additional support? Contact CFH for additional advice if required.

# Refer to Children's First Hub

An EHA has been completed and additional support is identified as being required. Complete a MARF and submit to MASH.

CFH Children First Hub
CSC Children's Social Care
EHA Early Help Assessment
MASH Multi-Agency Safeguarding Hub
MARF Multi Agency Referral Form

**MASH** 0345 8 503 503 **Emergency Duty Team** 0345 8 503 503

Children First Hubs: Mid Wakefield 01924 307878 North East 01977 724350 South East 01977 722305 Wakefield West 01924 303272