Request for Service/ Referral Pathway

Request for Service/Referrals can be made by any professional where there are concerns about a child or additional support services are required. For Early Help advice contact local Children First Hub. If uncertain contact the MASH on 0345 8 503 503 for further advice.

Is the child (ren) at risk of significant harm or is there a statutory duty to provide a service?

All requests for services/referrals referred to the MASH that do not meet the above threshold must have a completed EHA to be referred to the Children’s First Hub

Yes
Refer to CSC through the MASH using the MARF (or ring the Police/MASH if in immediate danger) and follow up in writing within 24 hours. The MASH will contact you to discuss further actions/decision and whether the case will be allocated to a social worker.

No
Do you think the child (ren)/family would benefit from additional support/services? If no signpost back to Universal Support.

Yes
Have you discussed a referral being made with the parents/carers, or the need to share information with another agency in order to access additional support? Contact CFH for additional advice if required.

Threshold for CSC not met
All completed referrals received will be recorded on the electronic system. If the threshold is not met for CSC intervention then appropriate advice/information or signposting will be discussed.

Refer to Children’s First Hub
An EHA has been completed and additional support is identified as being required. Complete a MARF and submit to MASH.

CFH Children First Hub
CSC Children’s Social Care
EHA Early Help Assessment
MASH Multi-Agency Safeguarding Hub
MARF Multi Agency Referral Form

MASH 0345 8 503 503
Emergency Duty Team 0345 8 503 503

Children First Hubs:
Mid Wakefield 01924 307878
North East 01977 724350
South East 01977 722305
Wakefield West 01924 303272